

HCI Virtual Workshop: Building Custom Data Dashboards

September 10, 2026

Today's Agenda

- ✓ Welcome and Introductions
- ✓ Dashboards Tutorial
- ✓ Breakout Activity
- ✓ Q&A and Next Steps



Logistics

Cameras

Please keep cameras on (if possible) during introductions & breakouts.

Feel free to turn off your camera during presentation.

Questions and Chat

Please submit any questions for presenters in the chat.

We will use the chat for introductions

There will be Q&A time after presentation.

Webinar Tools and Breakouts

All breakout activities will be through this Teams Webinar.

Links will be provided in your breakout chat

Introductions

✓ In the Teams chat, please share:

- Your Name, Role, Organization
- *(optional)* Location, LinkedIn Profile

HCI Workshop Planning Team



Bianca Villalpando
Account Manager



Elizabeth Bobo
Sr. Public Health Strategy Consultant



Adriana Castellanos
Project Coordinator



Temitope "Temi" Akintimehin
Account Manager



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Community Data Analyst

Introduction to Conduent Healthy Communities Institute & the HCI Platform

An online hub for insights into your community's health and wellbeing

Conduent Healthy Communities Institute (HCI)



HCI Platform

Customizable Data Hub

HCI Team support to make public health data accessible and understandable



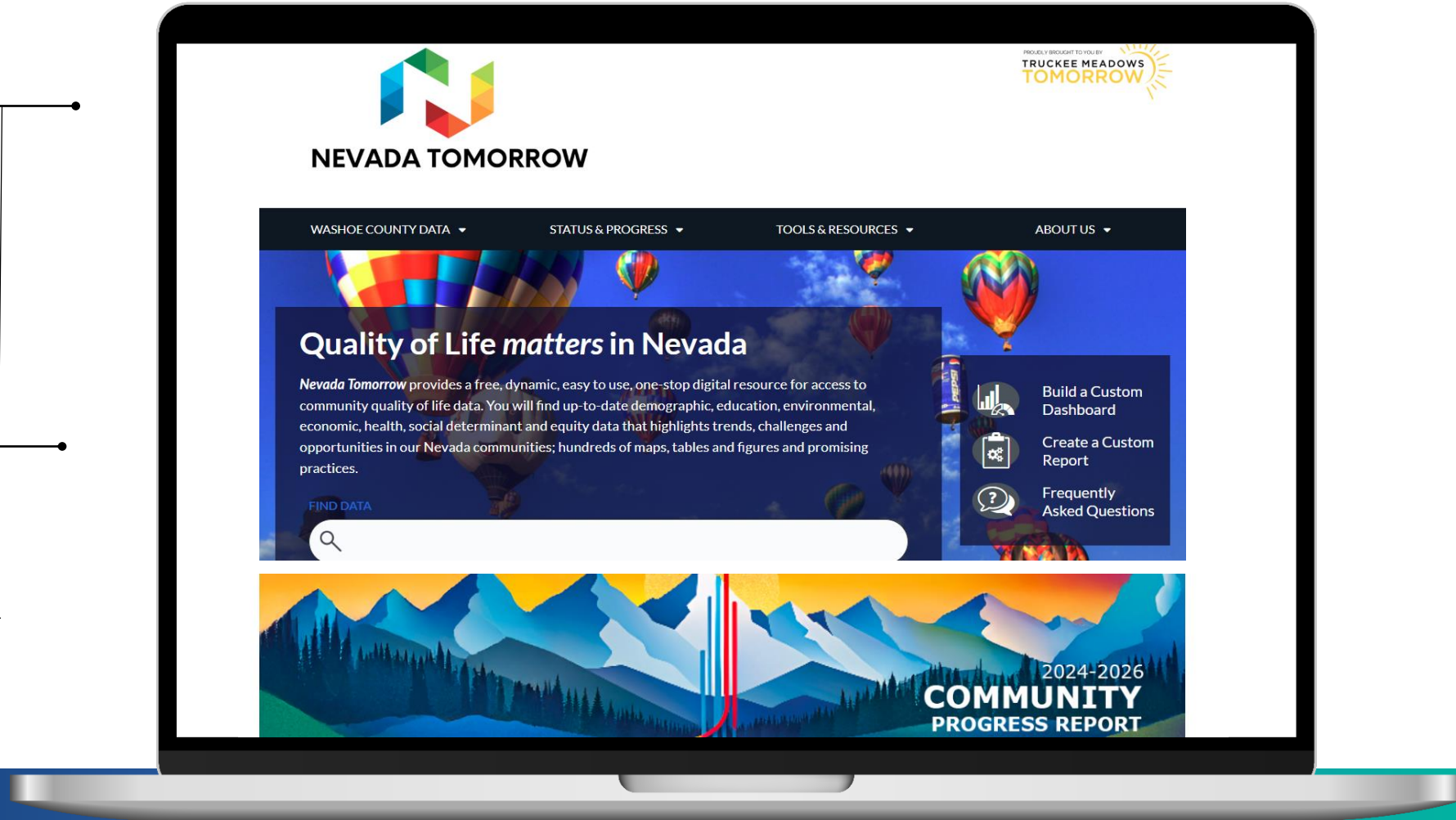
150+ indicators on health, environment, education, and more



Data dashboards, progress tracking tools, evidence-based practices



Unlimited # of local indicators and Site Administrators



Building a Custom Dashboard

Use **Advanced Search** to find, organize, and save the data that matters to you.

First, what is an indicator?

An indicator is a measure that helps us understand the health and well-being of a community.

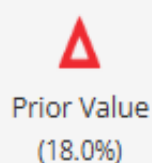
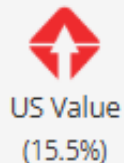
Community / Delivery of Essential Services

County: Allegany

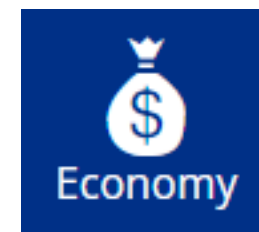
Food Insecurity Rate

20.7%
(2024)

Compared to:



[Learn More](#) | [Save Card](#)



Understanding Data Dashboards

Curated Dashboards on the HCI Platform

- Pre-built dashboard
- Organized around a topic
- Great for exploration

Demographics Dashboard



The demographic dashboard includes basic demographic information about your community covering topics like population, education and poverty.



Education Dashboard



Government and Politics Dashboard



Public Safety Dashboard



Transportation Dashboard



Healthy People 2030 Progress Tracker

This dashboard provides comparisons to national objectives set by Healthy People 2030

Curated Dashboard = Ready-made view

Understanding Data Dashboards

Custom Dashboards

- Built for your question
- Choose measures, locations, or comparisons
- Built with Advanced Search

Advanced Search: Build a Custom Dashboard

In the fields below, search for indicators by location, topics, population, classification, subgroup, or comparison. No fields are required, but we suggest selecting a location or two to start. In the additional search options section, select options to group and order search results. To learn more about how to customize a dashboard, see our help center.

Visit the Indicator List Page to see the full list of indicators and locations available on the site.

Curated Dashboards

Hand Pick Indicators

-  Filter by Locations
-  Filter by Topics
-  Filter by Populations
-  Filter by Classifications
-  Filter by Comparisons
-  Filter & Display Subgroups
-  Filter by Sources

☒ Group by Indicator ☐ Group by Location ☐ Indicator/Location Summary

Additional Search Options  Clear all search filters 

Search

Custom Dashboard = A dashboard you create

Data Search Best Practices

Start with a question

e.g.: What does poverty look like in my community?

Start broad

Begin with one or two important criteria, such as

Topic: Poverty | Location: Allegany County

Don't over-filter

Every additional filter will reduce the number of available results.

Building a Custom Data Dashboard: Live Demonstration

Key takeaways

BUILD

Create a dashboard around a specific question.



EXPLORE

Start broad and refine as needed.

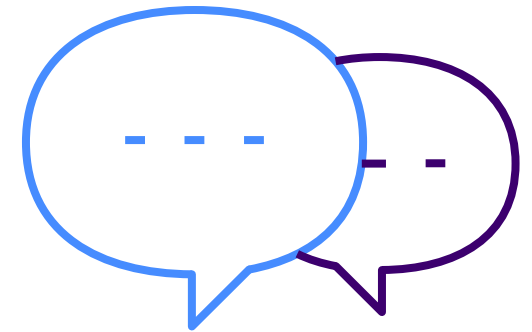


SAVE & SHARE

Reuse dashboards and share findings confidently.



Questions?





Breakout Activity: **Build the Dashboard**

Work together to turn a data question into a custom dashboard.



Build the Dashboard Challenge

Objective: Work together to use Advanced Search to build a dashboard that answers your assigned community question.



1

2

3

Step 1: Define Your Question

Discuss as a group what you want to learn and what data might help you answer your question.



What is our main question?



What information do we need?



Where should we start?



Step 2: Build Your Dashboard

Use Advanced Search to find relevant data and build your dashboard, refining the results as needed.



Start with a broad search.



Apply the filters that help answer your question.



Review your results.



Adjust and refine as needed.



Step 3: Prepare to Share

Be ready to briefly tell the larger group:



Our question was...



We built our dashboard by...



The most useful or interesting thing we found was...



Build the Dashboard Challenge

GROUP 1



**Compare
Communities**

GROUP 2



**Look Beyond
the Overall Number**

GROUP 3



**Understand
a Community**

GROUP 4



**Explore &
Refine**

Prepare to Share

The spokesperson should be ready to complete:



Our question was...



We built our dashboard by...



The most useful or interesting thing we found was...



Let's Connect!

- ✓ • **Questions about the HCI Platform?**
 - Email CommunityHealth@Conduent.com
- **Current Clients:** Interested in Community Spending or Community Behaviors Data Packages (*see screenshot*)?
 - Reach out to your Account Manager
 - See [Supplemental Data](#) in our Help Center

Health / Health Information Technology

Adults Who Access Medical Services and Information Through the Internet

Adults with Internet Access

Households With a Computer

Households With a Smartphone

Next Steps:

✔ **Complete the feedback survey:**

Link in the chat

✔ **Share the recording:**

Via email and in our Help Center

✔ **Join our upcoming NACCHO Partnership Webinar:**

- CHIP Implementation in Action: Lessons from Year One
 - Thurs, Oct 8, 2026
 - 11am PT / 2pm ET

Thank You!