

Interactive, online community health assessments and improvement plans

Transform your community health assessment and improvement plan into an engaging online experience



Community health planning is no longer just about static reports and lengthy documents. Today, communities expect real-time access to clear, actionable insights. Conduent HCI's electronic Community Health Assessment (eCHA) and electronic Community Health Improvement Plan (eCHIP) solutions streamline this process, making them interactive, data-driven and accessible online.

Centralized and actionable insights



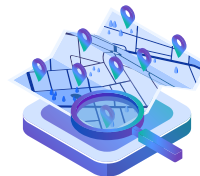
Cohesive storytelling

Our eCHA and eCHIP solutions combine data, visuals and narrative into a single, easy-to-navigate online experience. It's not just a report; it's a roadmap for collective action and healthier communities.



Efficiency and sustainability

With an online solution, updates can happen instantly – no costly reprints or outdated PDFs. Everything is centralized, making it easier for decision-makers to see health, social and economic indicators outlined in the eCHA or eCHIP and act quickly.



Engaged communities

Your assessment and improvement plan become engaging, living tools. Instead of flipping through pages, users can explore dynamic maps, trend charts and dive deeper into the data to understand priorities.

What we deliver



Planning sessions: Collaborate with the Conduent HCI team to define data needs and the design based on your finalized CHA/CHIP report.



Custom webpage design: We build branded, user-friendly webpages on the HCI Platform, integrating layout, indicators and resources.



Dynamic visualizations: Interactive maps, trend charts, tables and comparisons make data easy to understand.



Comprehensive indicators: Incorporate key indicators to tell your community's story — comparing local and national priorities, health outcomes, and automated progress tracking.



Integrated storytelling: Your CHA and CHIP become a cohesive, navigable online experience for stakeholders and community members.

Our experience and expertise



Decades of public health expertise:

For nearly two decades, Conduent HCI has supported health departments, hospitals and health systems, and community collaboratives nationwide with community assessment and planning.



End-to-end support: From assessment through planning, we act as an extension of your team, with optional additional support to build and deliver your reports.



Accreditation expertise:

We understand PHAB and IRS requirements and use proven models like NACCHO's MAPP framework.



Nationally recognized platform:

Our HCI Platform is trusted across the country, integrating health and social determinants of health data with advanced analytics and interactive tools.

About Conduent HCI

Conduent Healthy Communities Institute provides an end-to-end solution for community health improvement that links health and social determinants of health data with technology and expertise. We work with health departments, hospitals and health systems, local collaboratives and non-profit organizations across the country to provide tailored solutions for each community.

The **Healthy Communities Institute (HCI) Platform** brings stakeholders together by putting centralized data, high-value analytics and evidence-based practices at the user's fingertips. More than 100 million lives have been impacted by the HCI Platform, through innovative technology that enables users to visualize and take action on social inequities, identify health disparities and improve access to and investment in vital resources.

[Learn more about Conduent Healthy Communities Institute or connect with an expert](#)

